






ROSARIO ANGARAMO

UX Designer

CONTACT DETAILS

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-  [LinkedIn](#)
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SKILLS

Interactive Prototyping
Wireframing
Usability Testing
Heuristics Evaluations
UX Research
Data Analysis
Metrics and User Behavior
Information Architecture
Card Sorting
Tree Testing
Problem-solving
Presentation

TOOLS

Figma
Adobe XD
Adobe Photoshop
Adobe Illustrator
Optimal Workshop
Miro

LANGUAGES

Spanish (Native)
English (Advanced)
German (Intermediate)
French (Intermediate)
Norwegian (Elementary)

ABOUT ME

I am a passionate UX designer with a strong focus on user research and user data analysis. I completed a Master's in Interaction and UX Design, and before transitioning to a career in UX, I gained valuable experience in the tourism and social media industries. Now I am eager to apply my expertise to create enjoyable user experiences.

EDUCATION

Universitat Oberta de Catalunya

Master's Degree in Interaction and User Experience Design (UX)

Sept 2021 - Jan 2023 · Online

- Understood UX processes and methods, and learned how to effectively apply them to the development and evaluation of interactive products.
- Materialised design ideas into product wireframes and prototypes.
- Conducted a research project for my dissertation on women's perceptions of street harassment, culminating in a street safety app.

Universidad Rey Juan Carlos

Double Bachelor's Degree in History and Tourism

Sept 2013 - Mar 2019 · Madrid, Spain

- Studied historical events and acquired expertise in travel industry operations, while gaining research, critical thinking and analytical skills.

EXPERIENCE

Melrose & Morgan · Assistant Manager

Mar 2023 - May 2024 · London, UK

- Managed and motivated the team, trained new staff, handled supplier orders, processed online orders and prepared sales reports.
- Provided customer service both in-store and through email and phone.

TikTok · Content Moderator

Sept 2020 - Aug 2021 · London, UK

- Ensured platform safety by reviewing and addressing reported content, consistently meeting efficiency and quality targets.
- Developed user growth strategy for the Latin American market.
- Conducted training sessions for new joiners.

Japan Experience · Customer Service Assistant

Feb 2020 - Jul 2020 · London, UK

- Managed over 100 customer inquiries daily via email and phone, providing travel advice in three different languages.
- Processing daily orders and shipping travel products.

The Sherlock Holmes Museum · Visitor Assistant

Sept 2019 - Feb 2020 · London, UK

- Welcomed an average of 200 visitors daily, ensuring they had an enjoyable experience
- Invigilating exhibition rooms and addressed visitor inquiries.